

## **Abbotsford Police Department**

2838 Justice Way, Abbotsford, B.C. V2T 3P5 Phone (604)859-5225 Fax (604)859-2527

\*\*Bob Rich\*\*
Chief Constable\*\*

"Protecting with Pride"

## **NEWS RELEASE**

## APD NEWS RELEASE:

APD FILE # RELEASE

DATE OF RELEASE: April 11, 2012

Incident: APD Recognizes Emergency Service Dispatchers' Week

Abbotsford – April 11, 2012.

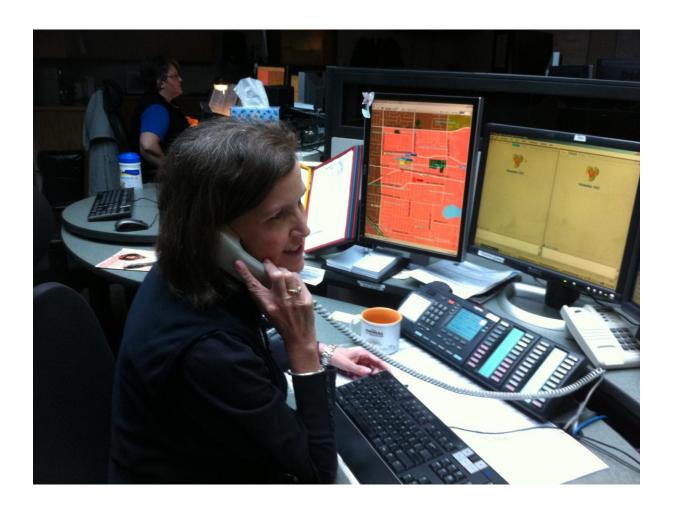
The Abbotsford Police Department wishes to acknowledge the men and women who make huge contributions to public safety through the professional manner in which they deal with emergency and non-emergency calls and contacts from the general public. April 8 – 15 is Emergency Dispatchers' Week and we feel strongly that these members of the APD family are deserving of the recognition. The Abbotsford Police Communications Centre is a busy place where hundreds of calls are received daily and over 50,000 calls are received annually. Police dispatchers are a police officer's lifeline. They are also a crucial point of contact for people who need to get help in a hurry when the worst incidents and circumstances are unfolding.

Lori Riggins has worked for the Abbotsford Police Department (and formerly the Matsqui Police Department) for over 25 years and has spent over 21 years working in the Communications Centre. To Lori it is a special place to work, full of demands and rewards for the right type of person. (Photo of Lori is attached)

"APD has been a great place to work offering many opportunities. In the old days our Dispatching equipment consisted of a Telephone, Radio, pen and paper. We now work with an updated digital radio system, use headsets instead of handsets and our pen and paper have been replaced with multi-screen computers. One thing that has remained the same and that is our dispatchers still like to tell police officers where to go. A great sense of humour is a must!" – Lori Riggins

The Abbotsford Police Department is always looking for quality people to join our Communications staff. If you are a high school graduate with the ability to multi-task, work under pressure, possess excellent computer and typing skills and are customer service focused, consider applying with us. Applications can be found on-line at <a href="https://www.abbypd.ca/Civilian-Positions-Apply-Online">www.abbypd.ca/Civilian-Positions-Apply-Online</a> on our website.

Our Mission:
To make Abbotsford the safest city in B.C.



E-mail: imacdonald@abbypd.ca